# IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER

# ESTE INFORME CONTIENE INFORMACION MUY IMPORTANTE SOBRE SU AGUA DE BEBER. TRADUZCALO O HABLE CON ALGUIEN QUE LO ENTIENDA BIEN.

### Monitoring Requirements Not Met for <u>Crystal Spring Vended Water</u>

The Crystal Spring water system violated drinking water standards over the past year. As its customers, you have a right to know what happened and what is being done to correct this situation.

Crystal Spring is required to monitor the drinking water it sells for specific contaminants on a regular basis and report those results to the PA Department of Environmental Protection. Results of regular monitoring are an indicator of whether or not the drinking water meets health standards. During 2012 and early 2013 Crystal Spring did not complete all monitoring, testing and reporting for all contaminants and therefore the department cannot be sure of the quality of the drinking water sold during that time.

#### What should I do?

Customers of Crystal Spring need to be aware that Crystal Spring is not properly monitoring and reporting. Customers may wish to utilize other sources of public water supply which have demonstrated compliance with drinking water standards.

The table below lists the contaminant(s) that Crystal Spring did not properly test for during the period, how often they are supposed to sample for these contaminants, how many samples they are supposed to take, how many samples they took, when samples should have been taken, and the date on which follow-up samples were (or will be) taken.

Contaminant	Required sampling frequency	Number of samples taken	When all samples should have been taken	When samples were or will be taken
Asbestos	1 sample every year	0	Between January and December 2012	unknown
Synthetic Organic Chemicals	1 sample every quarter	0	1 <sup>st</sup> quarter 2013	unknown
Bacteria	1 sample every month	0	February, March, April and May 2013	unknown

# What happened? What was done?

Crystal Spring is required to monitor its water monthly for bacteria, quarterly for herbicides/pesticides and annually for asbestos to ensure it meets regulatory requirements and ensure the water is safe for consumption. They are also required to report their sample results to the PA Department of Environmental Protection. Crystal Spring has not monitored and reported bacterial results since December 2012. They have not monitored for asbestos and synthetic organic chemicals (synthetic organic chemicals contain 30 pesticides/herbicides which are regulated in Pennsylvania). This monitoring is required to confirm that the treatment system is operating properly and that the well source on the property has not become contaminated. Without these sample results, Crystal Spring cannot demonstrate the water they are providing is acceptable for human consumption.

For more information, please contact the department at 610-916-0100.

Please share this information with all the other people who drink this water, especially those who may not have received this notice directly.

This notice is being provided to you by the PA Department of Environmental Protection.

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