Pennsylvania Public Water System Compliance Report for 2012

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Appendix A: Public Water Systems with MCL, MRDL and/or Treatment Technique Violations
Section 1414(C)(3)(A)(i) of the amended federal Safe Drinking Water Act (SDWA) requires States with primacy to prepare and submit to the U.S. Environmental Protection Agency (EPA) an annual report on public water system violations. This report fulfills that requirement by providing a summary of the incidence of Pennsylvania public water system (PWS) maximum contaminant level (MCL), maximum residual disinfectant level (MRDL), significant monitoring/reporting (M/R), treatment technique (TT), consumer confidence report rule (CCR), and public notification (PN) violations for the calendar year 2012. The level of compliance and efforts being undertaken to provide safe drinking water to the residents and travelers of Pennsylvania are also highlighted. The full report is available on the Department of Environmental Protection (DEP) web site and in hard copy. See the last page of this report for details on how to obtain additional information.

Public Water System Definitions

**Bottled Water System:** A PWS which provides water for bottling in sealed bottles or other sealed containers.

**Bulk Water Hauling System:** A PWS which provides water piped into a carrier vehicle and withdrawn by a similar means into the user’s storage facility or vessel.

**BVRB Water System:** A Bottled, Vended, Retail or Bulk Public Water System

**Public Water System (PWS):** A system that provides piped water for human consumption to at least 15 service connections or serves an average of at least 25 people for at least 60 days each year. PWSs can be community, nontransient noncommunity, or transient noncommunity systems.

**Community Water System (CWS):** A PWS that provides water to the same population year-round. Examples are municipal systems, authorities, and mobile home parks or residential developments with their own water supplies.

- **Large CWS** - Serves greater than 50,000 people.
- **Medium CWS** - Serves 3,301 - 50,000 people.
- **Small CWS** - Serves 3,300 or fewer people.
Nontransient Noncommunity Water System (NTNCWS): A PWS that is not a CWS, but that regularly serves at least 25 of the same people at least six months of the year. Examples include schools, factories, and hospitals that have their own water supplies.

Retail Water Facility: A PWS which provides water for bottling without the use of a water vending machine by dispensing unit servings of water in containers whether or not the containers are provided by the customers.

Transient Noncommunity Water System (TNCWS): A system that caters to transitory customers in non-residential areas such as campgrounds, motels, and restaurants having their own water supplies.

Vended Water System: A PWS which provides water for bottling through the use of one or more water vending machines.

Background

Under the authority of the 1974 Safe Drinking Water Act (SDWA), the EPA established the Public Water System Supervision (PWSS) Program. With the 1986 Amendments to the SDWA, EPA set national limits on contaminant levels in drinking water to ensure that the water is safe for human consumption. These limits are known as MCLs. For some regulations, EPA established treatment techniques in lieu of an MCL to control unacceptable levels of contaminants in drinking water. The Agency’s regulations also establish how often public water systems monitor their water for contaminants and report the monitoring results to the states or EPA. Generally, the larger the population served by a water system, the more frequent the monitoring and reporting requirements. In addition, EPA requires PWSs to monitor for unregulated contaminants to provide data for future regulatory development. Finally, EPA requires public water systems to notify the public when they have violated these regulations. The 1996 amendments to the SDWA require public notification to include a clear and understandable explanation of the nature of the violation, its potential adverse health effects; steps that the public water system is undertaking to correct the violation and the possibility of alternative water supplies during the violation.

Drinking water first came under regulation in Pennsylvania in 1905 with the passage of the Public Water Supply Law. The 1905 law was passed in response to widespread disease outbreaks that had been attributed to microbiological contamination of public water supplies. Approximately 1,200 systems were regulated under the law for about 20 contaminants for which the U.S. Public Health Service had established drinking water standards. Public water supplies were regulated under the 1905 law for almost 80 years when a new wave of waterborne disease outbreaks necessitated the establishment of better authorities to protect public health.

The SDWA allows states and territories to seek EPA approval (primacy) to administer their own PWSS programs. The Pennsylvania Safe Drinking Water Act was signed into law in 1984 after several communities experienced waterborne disease outbreaks caused by the presence of Giardia in their drinking water. In the following year Pennsylvania was awarded primacy under the SDWA. The DEP’s Bureau of Safe Drinking Water administered the PWSS program in 2012. Under the 1905 Public Water Supply Law, Pennsylvania led the nation in waterborne disease outbreaks, averaging eight to ten per year. Today, DEP regulates nearly 9,100 public water systems serving over ten million people. Through improved water quality regulation under the 1984 Act, waterborne disease outbreaks are now a very rare occurrence in Pennsylvania’s public water systems.

In addition to this report, DEP prepares a separate semi-annual report on the financial, technical and educational assistance programs for Pennsylvania’s water systems. The reporting requirements are part of DEP’s work plan obligations under the set-aside grant for the drinking water program.

Sources of Drinking Water Contamination

Contaminants may enter drinking water before, during, or after treatment. The majority of PWSs treat their water, as necessary, to ensure that their customers receive water that is safe to drink. Some sources of drinking water contaminants are as follows:

Before Treatment
- Bacteria, viruses and protozoa from human or animal sources
- Turbidity in water caused by suspended matter such as clay, silt, and microscopic organisms
- Inadequately treated wastewater, sanitary sewer overflows, and leaking sewer lines, malfunctioning septic systems
- Defective storage tanks
- Leaking hazardous landfills, ponds, and pits
- Pesticides, fertilizers, and other agricultural run-off
- Run-off from oil-slicked or salt-treated highways
- Underground injection of hazardous wastes
- Underground storage tanks
- Naturally-occurring metals such as arsenic and cadmium
- Decay products of naturally-occurring radionuclides such as radon, radium, and uranium
- Industrial chemicals such as solvents

During Treatment
- Treatment malfunction or chemical overfeed
- By-products of disinfectants such as trihalomethanes and haloacetic acids

After Treatment
- Lead, copper, asbestos, and other materials from corroding pipes
- Microbes and sediment entering through leaking pipes or water line breaks
- Improper connections with other systems or cross-connections with non-potable water that allow contaminants to enter drinking water pipes
- Permeation of contaminants through certain pipe materials

Improved Public Health Protection

The reduction in waterborne disease outbreaks in Pennsylvania over the last 24 years is due in part to Pennsylvania’s filtration requirements. On March 25, 1989, when the Commonwealth of Pennsylvania adopted the filtration regulations, 231 public water systems were using unfiltered surface water sources. These systems ultimately filtered or abandoned the sources. Filtration plants have been constructed for nearly all of the state’s unfiltered surface water sources. Currently, only 14 unfiltered surface and groundwater under the direct influence of surface water (GUDI) systems remain, while the number of surface and GUDI filtration plants has increased from 204 to 353. Pennsylvanians benefit from the improved public health
protection provided by these filtration plants. The Surface Water Treatment Rule has been revised several times to increase public health protection. Most recently the Long-Term 2 Surface Water Treatment Rule (LT2SWTR) is being implemented to increase the public’s protection from diseases associated with cryptosporidium and other disease causing microorganisms in drinking water.

To assure that Pennsylvania’s filtration plants maximize public health protection for their customers, DEP initiated the Filter Plant Performance Evaluation Program in 1988. DEP is also helping to prevent waterborne diseases through the Partnership for Safe Water Program and the Area Wide Optimization Program. These programs are a cooperative effort between DEP and plant personnel to assure workers optimize the removal of disease-causing organisms at their facilities.

In addition to these special efforts to improve the microbiological safety of drinking water, DEP currently regulates 97 primary contaminants and 15 secondary contaminants – an increase from about 20 in 1984. Current regulations are set for 16 inorganic contaminants, 5 radionuclides, turbidity, 8 microbial contaminants or indicator organisms, 3 disinfectants, 11 disinfection byproducts and 53 organic contaminants. Primary maximum contaminant levels (MCLs) have been set for 87 contaminants, secondary MCLs have been set for 15 contaminants and 10 contaminants have treatment technique requirements. See Chapter 2 for additional information.

**Waterborne Disease Outbreaks**

The Pennsylvania DEP has the responsibility of assuring that the drinking water industry delivers a safe and reliable supply of water to consumers through efficiently operated facilities. Water systems that derive some or all of their drinking water from surface water sources (including GUDI) serve over 8.4 million Pennsylvanians as well as millions of visitors to the state. Pennsylvania has a tremendous interest in the potential for waterborne diseases related to public water supplies. Between 1971 and 1980, Pennsylvania reported 20 percent of all waterborne outbreaks in the United States – more than any other state in the nation. Since 1979, 8 documented waterborne giardiasis outbreaks and one cryptosporidiosis outbreak have occurred in the Commonwealth. These outbreaks had widespread health implications and cost families, businesses, and local/state governments millions of dollars. Decades ago the more significant outbreaks took place among communities that were served unfiltered surface or GUDI source water. Coinciding with the adoption of Pennsylvania’s mandatory surface water filtration regulation, the number of reported waterborne diseases outbreaks started to trend on a steep decline. See Figure 1. In fact, according to the Pennsylvania Department of Health, no waterborne disease outbreaks related to public drinking water supplies were reported in Pennsylvania during the period of 2007 through 2009. However, since 2009 we have noticed a new trend in reported outbreaks. CDC’s outbreak reporting system known as NORS (National Outbreak Reporting System) was launched in 2009 as a web-based platform into which health departments enter outbreak information. Through NORS, CDC collects reports of enteric disease outbreaks caused by bacterial, viral, parasitic, chemical, toxin, and unknown agents, as well as waterborne outbreaks of non-entrantic disease. This transition into electronic disease reporting of waterborne outbreaks took place 2009/2010. That is not to say that outbreaks of waterborne illness did not occur prior to this or were not documented, but this has certainly increased recognition and detailed reporting of waterborne outbreaks when they occur in the state.

Since the transition to NORS, reports of Legionella outbreaks have become a regular occurrence every single year. During 2012 there were a total of five (5) Legionella outbreaks reported that were related to public water supplies. Here are some of the details obtained from NORS regarding 2012’s outbreaks:
OUTBREAK: 2114
   Number of Cases:  2
   Number of Hospitalizations:  2
   Number of Deaths:  1
   The pathogen/organism:  *Legionella pneumophila*
   Type of facility:  Long Term Care Facility

OUTBREAK: 1976*
   Number of Cases:  2
   Number of Hospitalizations:  2
   Number of Deaths:  0
   The pathogen/organism:  *Legionella pneumophila*
   Type of facility:  Hotel

OUTBREAK: 2232*
   Number of Cases:  34
   Number of Hospitalizations:  11
   Number of Deaths:  0
   The pathogen/organism:  *Legionella pneumophila*
   Type of facility:  Hotel

OUTBREAK: PHLLEGCL0112
   Number of Cases:  4
   Number of Hospitalizations:  4
   Number of Deaths:  1
   The pathogen/organism:  *Legionella pneumophila*
   Type of facility:  Condominium Complex

OUTBREAK: 2261 (this outbreak spanned February 2011- November 2012, the data below reflects those cases which occurred in 2012 and then the overall total).
   Number of Cases:  13 (of 21 total cases)
   Number of Hospitalizations:  13 (of 21 total hospitalizations)
   Number of Deaths:  3 (of 5 total deaths)
   The pathogen/organism:  *Legionella pneumophila*
   Type of facility:  Hospital

Please note the OUTBREAKS above with * notations were affiliated with the same hotel establishment, though several months passed in between cases.

Waterborne disease outbreaks related to non-potable sources such as swimming and bathing facilities are not included in this report.

Not all outbreaks are recognized, investigated, and then reported to federal agencies. The Pennsylvania Department of Health provides DEP with current information on waterborne disease outbreaks. The sensitivity of the disease surveillance system is affected by the following factors: the size of the outbreak; severity of disease caused by the outbreak; public awareness of the outbreak; routine laboratory testing for organisms; requirements for reporting cases of diseases; and resources available to the local health departments for surveillance and investigation of probable outbreaks. Thus, the surveillance system probably underreports the true number of outbreaks due to these factors. With the help of local public health agencies,
DEP and the Pennsylvania Department of Health are continuing to improve the state’s disease detection, investigation and reporting system.

The following graph shows the occurrence of waterborne disease outbreaks in Pennsylvania that were caused by viruses, bacteria and protozoa—the three main culprits in disease outbreaks. The graph reveals an overall declining trend in the number of people (cases) affected by waterborne disease outbreaks. This declining trend coincides with unfiltered water suppliers installing filtration facilities. However, in more recent years there has been a slight increase in Legionella outbreak reporting which coincides with improvements in the outbreak reporting and tracking system. Legionella outbreaks likely occurred prior to 2010, although public water supplies where not reported as being the probable source. Other factors contributing to the recent increase in cases might include a true increase in disease transmission, greater use of diagnostic testing, and/or increased reporting.

Figure 1.
Reducing Lead In Drinking Water

Water coolers and home plumbing have long been identified as sources of lead in drinking water. Under the Lead and Copper Rule, DEP is working with water systems to reduce lead levels that may be caused by the distribution system and household plumbing fixtures by requiring treatment to address the corrosiveness of the water.

Additionally, DEP has been implementing a surveillance program under the Pennsylvania Plumbing System Lead Ban and Notification Act (Lead Ban Act) since 1991. Under this legislative initiative, materials not meeting the definition of “lead-free” are banned from sale or use in all plumbing systems in Pennsylvania. Additionally, the Act prohibits the sale or use of 50/50 or 85/15 tin-lead acid core or solid wire solders or any leaded solder that does not contain a warning statement on the label and restricts the use of all other leaded solders to non-plumbing uses.

Lead Ban surveillance activities have been done throughout the Commonwealth by summer interns for over 15 years. The annual surveillance conducted by an intern is the most effective method of educating the business community about the requirements of the Lead Ban Act. These surveillance activities include locating hardware stores, home centers, and other retail facilities in which solder is sold and educating these facilities (as well as solder wholesalers and manufacturers) of the provisions of the Lead Ban Act. In recent years, surveillance activities have been expanded to include electronics, craft and auto parts stores that sell solder. There has been a significant reduction of the availability of banned solder (and in the number of facilities out of compliance) as a result of this effort because the majority of stores in violation of the Act are first time offenders.

Details of the 2012 Lead Ban Surveillance Project include:

- 326 stores were surveyed; of these, 203 sell solder.
- 201 of the 203 stores sell lead-free solder (87% sell only lead free solder);
- 12 stores (5.9%) were in violation of the PA Lead Ban Act;
- 1 was selling banned solder; and
- 11 were selling restricted solder in the plumbing section.

To view the 2012 Lead Ban Surveillance Project report, click on the link below:

[2012 Lead Ban Surveillance Project]

Monitoring/Reporting Requirements

All public water systems are required to supply drinking water that complies with the primary and secondary MCLs. However, monitoring and reporting (M/R) requirements are specific to each system type. All public water systems, at a minimum, conduct routine monitoring for total coliform bacteria, nitrate and nitrite, and if using a surface water source, conduct monitoring for other microbiological contaminants. In addition, CWSs and NTNCWSs conduct routine monitoring for other chemicals and radiological contaminants. DEP may require any public water system to conduct additional monitoring if DEP has reason to believe that the public water system is not in compliance with the MCLs, MRDLs, or treatment technique requirements.

In addition to MCL, MRDL, and TT violations, this Annual Compliance Report summarizes the number of significant M/R violations that occurred during the report year. For this report, significant M/R violations are generally defined as having taken no samples or no results were submitted during a compliance period for a particular contaminant. For the Surface Water Treatment Rule, a significant M/R violation occurs when fewer than 90% of the required samples are taken or no results are reported during a reporting interval.
**Variance and Exemptions**

Variance and exemptions to specific requirements under the Safe Drinking Water Act may be granted under certain circumstances. Occasionally, a public water system cannot meet the MCL due to the characteristics of the raw water sources, and no alternate sources are reasonably available. In such cases, a primacy state can grant the public water system a variance from the applicable primary drinking water regulation upon finding that the system has installed and is using the best available technology, treatment techniques, or other means which the EPA Administrator finds are available (cost is not a consideration in Pennsylvania). The state must find that the variance will not result in an unreasonable risk to health, and shall prescribe at the time the variance is granted a schedule in accordance with which the public water system must come into compliance with the MCL. In 2012, DEP received no new applications for a variance or exemption. There were no variances or exemptions in effect for any Pennsylvania public water systems during the 2012 report period.

**Consumer Confidence Reports**

To ensure that customers are aware of the quality of the drinking water supplied to them, community water systems are required to prepare an annual Consumer Confidence Report (CCR). The CCR covering calendar year 2011 was due by July 1, 2012. Details about CCR violations may be found in Figure 13 of this report. DEP continues to work with water suppliers to improve the timeliness and quality of CCRs.

**Public Notification**

Public water systems are required to issue public notification (PN) to their consumers in response to a violation of an MCL, MRDL or TT requirement; for monitoring/reporting violations; and for other emergency situations. Public notices must contain minimum elements, including a description of the violation, actions consumers should take, and when the supplier expects to return to compliance. A system can incur a PN violation for failure to issue a complete notice that is delivered on time and in a manner appropriate to the violation/situation. In 2012, there were 4775 PN violations. Charts and tables in following sections of this report show the PN violation count by the rule violated.

**Regulation Development**

DEP continues to provide training, outreach and compliance assistance for the Stage 2 Disinfectants and Disinfection Byproducts Rule (DBPR), Long Term 2 Enhanced Surface Water Treatment Rule (LT2ESWTR), Groundwater Rule (GWR), and Lead and Copper Short Term Revisions Rule (LCRSTR) regulations. In 2012 DEP continued the efforts to roll-out implementation of these new rules.

The Unregulated Contaminant Monitoring Rule 3 (UCMR) is a direct federal implementation rule that establishes a monitoring program to gather occurrence data on unregulated contaminants. The UCMR was published in the *Federal Register* as a final rule on May 2, 2012. UCMR 3 includes Assessment (List 1), Screening Survey (List 2) and Pre-Screen Testing monitoring. In Pennsylvania, all public water systems serving more than 10,000 people, and 34 systems (a representative sample of public water systems) serving less than 10,000 people are required to conduct List 1 monitoring for 21 contaminants. All public water systems serving more than 100,000 people, and 33 select public water systems serving less than 100,000 people are required to conduct List 2 monitoring for 7 contaminants. In Pennsylvania, 35 representative public water systems serving 1,000 or fewer people that do not disinfect are required to conduct Pre-Screen Testing monitoring. Monitoring must be conducted during a 12-month period during January 2013 – December 2015. In Pennsylvania, 262 public water systems are participating in UCMR 3. During 2012, DEP supported the UCMR 3 program by: assisting systems with using the national database, communicating the system’s monitoring requirements and schedule; and sending out reminder letters.
2. Public Water System Profile and Compliance Summary

The following pages display some fundamental Pennsylvania public water system statistics, a table of the incidence of MCL, MRDL, TT, and significant monitoring violations, and graphics to illustrate the general picture of public water system compliance in Pennsylvania in 2012.

Data in the federal Safe Drinking Water Information System (SDWIS) may differ from the information in this report. The 2012 report data originates in the Pennsylvania Drinking Water Information System (PADWIS) from a snapshot dated May 21, 2013, DEP transmits the violation data from PADWIS to SDWIS several times a year. As a result, PADWIS and SDWIS may not match if the data extracts occurred on different dates. DEP is confident in the accuracy of the following fundamental statistics; the incidence of MCL, MRDL, TT, and significant monitoring violations; and the general picture of public water system compliance in Pennsylvania.

General Statistics

- Total Population of Pennsylvania: 12,763,536
- Percent of Population Served by Individual Wells: 16%
- Percent of Population Served by Community Water Systems: 84%
- 95 of 104 drainage basins in Pennsylvania are used as sources for public water systems. Major river basins include the Delaware, Susquehanna, Potomac and Ohio.
- 478 ground water basins are located in Pennsylvania.
- 70% of the population was covered by source water protection programs
- 97% of all CWS ground water sources have had a Surface Water Identification Protocol (SWIP) evaluation.*
- 5 confirmed waterborne disease outbreaks occurred during 2012.
- 2,449 full inspections (sanitary surveys) were performed.
- 99.94% of the population served by CWSs with surface-water sources or ground water under the direct influence of surface water receives filtered water.*
- 76% - (based on 153 out of 201) of WebOAS users (filter plants) met the annual CFE treatment technique of <0.01 NTU in 95% of samples.
- 72 filter plants were evaluated during CY 2012
- 98.9% of the population served by CWSs is protected by optimized corrosion control.*
- 94% of all children at day-care and school facilities that have their own water supply are protected by optimized corrosion control treatment.*
- Over 99.99% of the population served by CWSs is protected from nitrate/nitrite.*
- Over 99% of the population of CWSs is protected from carcinogenic contaminants.*

* Statistics compiled in June 2013
Compliance Action Summary

<table>
<thead>
<tr>
<th>Action</th>
<th>Number</th>
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<tbody>
<tr>
<td>Compliance Notices and NOVs</td>
<td>7025</td>
</tr>
<tr>
<td>Consent &amp; Administrative Orders</td>
<td>179</td>
</tr>
<tr>
<td>Consent Assessments</td>
<td>33</td>
</tr>
<tr>
<td>Boil Water Advisories (Community Systems)</td>
<td>85</td>
</tr>
<tr>
<td>Boil Water Advisories (Noncommunity Systems)</td>
<td>69</td>
</tr>
<tr>
<td>Civil Penalties Collected</td>
<td>$361,540.00</td>
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</tbody>
</table>

This year, compliance actions in the table above, are counted only once for each contaminant group for a public water system on a given date.

PWS Profile

Figure 2. Number of Pennsylvania Systems and Population Served by Size Category

<table>
<thead>
<tr>
<th>CWS</th>
<th>NTNC</th>
<th>TNC</th>
<th>BVRB</th>
<th>CWS</th>
<th>NTNC</th>
<th>TNC</th>
<th>BVRB</th>
</tr>
</thead>
<tbody>
<tr>
<td>SMALL</td>
<td>1,690</td>
<td>1,089</td>
<td>5,790</td>
<td>119</td>
<td>SMALL</td>
<td>930,900</td>
<td>387,463</td>
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<tr>
<td>MEDIUM</td>
<td>296</td>
<td>12</td>
<td>2</td>
<td>61</td>
<td>MEDIUM</td>
<td>3,684,318</td>
<td>68,584</td>
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<tr>
<td>LARGE</td>
<td>33</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>LARGE</td>
<td>6,162,631</td>
<td>0</td>
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<tr>
<td>TOTAL</td>
<td>2,019</td>
<td>1,101</td>
<td>5,792</td>
<td>180</td>
<td>TOTAL</td>
<td>10,777,849</td>
<td>456,047</td>
</tr>
</tbody>
</table>

COMMUNITY WATER SYSTEMS DISTRIBUTION BY SIZE

COMMUNITY WATER SYSTEMS POPULATION SERVED BY SYSTEM SIZE

SMALL 9%
MEDIUM 34%
LARGE 57%
MED 14%
LARGE 1%
SMALL 84%
Figure 3. PWSs by Source and System Type

<table>
<thead>
<tr>
<th>PWSs BY SOURCE AND SYSTEM TYPE</th>
<th>CWS</th>
<th>NTNC</th>
<th>TNC</th>
<th>BVRB</th>
<th>TOTAL</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>NUMBER</td>
<td>PERCENT</td>
<td>NUMBER</td>
<td>PERCENT</td>
<td>NUMBER</td>
</tr>
<tr>
<td>GROUND</td>
<td>1,551</td>
<td>76.8%</td>
<td>1,083</td>
<td>98.4%</td>
<td>5,768</td>
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<tr>
<td>SURFACE</td>
<td>468</td>
<td>23.2%</td>
<td>18</td>
<td>1.6%</td>
<td>24</td>
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<tr>
<td>TOTAL</td>
<td>2,019</td>
<td>100.0%</td>
<td>1,101</td>
<td>100.0%</td>
<td>5,792</td>
</tr>
</tbody>
</table>

![PWSs by Source and Type](image)
Figure 4. Population Served by Source Type

<table>
<thead>
<tr>
<th>Source Type</th>
<th>Population Served</th>
<th>% of Total</th>
<th>Source Type</th>
<th>Population Served</th>
<th>% of Total</th>
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<th>Population Served</th>
<th>% of Total</th>
<th>Source Type</th>
<th>Population Served</th>
<th>% of Total</th>
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<tbody>
<tr>
<td><strong>GROUND</strong></td>
<td>1,451,233</td>
<td>13.5%</td>
<td>CWS</td>
<td>9,326,616</td>
<td>86.5%</td>
<td>TOTAL</td>
<td>10,777,849</td>
<td>100.0%</td>
<td></td>
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<td></td>
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<tr>
<td></td>
<td>425,758</td>
<td>3.8%</td>
<td>NTNC</td>
<td>30,289</td>
<td>0.3%</td>
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<td>456,047</td>
<td>100.0%</td>
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<tr>
<td></td>
<td>720,588</td>
<td>6.8%</td>
<td>TNC</td>
<td>13,313</td>
<td>0.2%</td>
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<td>733,901</td>
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<td></td>
<td>213,865</td>
<td>2.0%</td>
<td>BVRB</td>
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<td>2,811,444</td>
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<td>12,256,422</td>
<td>100.0%</td>
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</tr>
</tbody>
</table>

**TOTAL** population served: 10,777,849

**Ground Water Source (CWS)** population served: 1,451,233

**Non-Transitory Non-Conventional (NTNC)** population served: 425,758

**Transitory Non-Conventional (TNC)** population served: 720,588

**Beyond-Village/Residential Building (BVRB)** population served: 213,865

**Surface Water Source (SURFACE)** population served: 9,326,616

**Total** population served: 12,256,422
Summary of Violations

Definitions. The following definitions apply to the Summary of Violations table.

Consumer Confidence Reports (CCR): Community water systems must prepare annual water quality reports (CCRs or drinking water quality reports) for their customers. The first reports were due by October 1999. Subsequent reports are due each year by July 1. The reports tell where drinking water comes from, what’s in it, and how consumers can help protect it. Violations associated with CCRs are for late or missing reports, incomplete reports and missing certification forms. [40 CFR 141.151]

Filtered Systems: Water systems that have installed filtration treatment [40 CFR 141, Subpart H].

Ground Water Rule (GWR): The GWR provides increased protection against microbial pathogens, specifically viral and bacterial pathogens, in public water systems that use ground water sources. The goal of the GWR is to identify and target ground water systems that are susceptible to fecal contamination because such contamination is the likely source of viral and bacterial pathogens in drinking water supplies. [40 CFR 141.400]

Inorganic Contaminants: Non-carbon-based compounds such as metals, nitrates, and asbestos. These contaminants are naturally-occurring in some water, but can get into water through farming, chemical manufacturing, and other human activities. EPA has established MCLs for 15 inorganic contaminants [40 CFR 141.62].

Lead and Copper Rule (LCR): This rule established national limits on lead and copper in drinking water [40 CFR 141.80-91]. Lead and copper corrosion pose various health risks when ingested at any level, and can enter drinking water from household pipes and plumbing fixtures. Pennsylvania reports violations of the LCR in the following six categories:

Consumer Tap Notice: A violation for a system’s failure to issue a notice about the results to each consumer whose tap is sampled for compliance monitoring.

Initial lead and copper tap M/R: A violation where a system did not meet initial lead and copper testing requirements, or failed to report the results of those tests to the State.

Follow-up or routine lead and copper tap M/R: A violation where a system did not meet follow-up or routine lead and copper tap testing requirements, or failed to report the results.

Treatment installation: Violations for a failure to install optimal corrosion control treatment system or source water treatment system which would reduce lead and copper levels in water at the tap. [One number is to be reported for the sum of violations in both categories].

Lead service line replacement: A violation for a system’s failure to replace lead service lines on the schedule required by the regulation.

Public education: A violation where a system that exceeded the lead action level did not provide required public education about reducing or avoiding lead intake from water.

Maximum Contaminant Level (MCL): The highest amount of a contaminant that EPA allows in drinking water. MCLs ensure that drinking water does not pose either a short-term or long-term health risk. MCLs are defined in milligrams per liter (parts per million) unless otherwise specified.

Maximum Residual Disinfectant Level (MRDL): The maximum permissible level of a disinfectant added for water treatment that may not be exceeded at the consumer’s tap without an unacceptable possibility of adverse health effects. MRDLs are defined in milligrams per liter (parts per million) unless otherwise specified.
Monitoring: EPA specifies which water testing methods the water systems must use, and sets schedules for the frequency of testing. A water system that does not follow EPA’s schedule or methodology is in violation [40 CFR 141].

States must report monitoring violations that are significant as determined by the EPA Administrator in consultation with the States. For purposes of this report, significant monitoring violations are major violations and they occur when no samples are taken or no results are reported during a compliance period. A major monitoring violation for the surface water treatment rule occurs when at least 10% of the required samples are not taken or results are not reported during the compliance period.

Organic Contaminants: Carbon-based compounds, such as industrial solvents and pesticides. These contaminants generally get into water through runoff from cropland or discharge from factories. EPA has set legal limits on 54 organic contaminants that are to be reported [40 CFR 141.61].

Public Notification Rule: The PN Rule establishes criteria under which public water systems must issue notification to all consumers about violations that have occurred. The rule specifies specific content and delivery requirements and deadlines. PN violations occur when the public water system fails to issue a notice, the notice is incomplete or the certification that the notice was delivered is not submitted.

Radionuclides: Radioactive particles which can occur naturally in water or result from human activity. EPA has set legal limits on five radionuclides: gross alpha, radium-226, radium-228, uranium and beta particle/photon radioactivity [40 CFR 141].

Violations for these contaminants are to be reported using the following four categories:


Combined radium-226 and radium-228: A running annual average value for combined radium from these two isotopes above MCL of 5 pCi/L.

Uranium: A running annual average value for alpha radiation above MCL of 30 ug/L.

Gross beta: A running annual average value for beta particle and photon radioactivity from man-made radionuclides above 4 millirem/year.

Reporting Interval: Annual Compliance Reports are to be submitted to EPA by July 1 for the preceding calendar year.

Stage 1 and Stage 2 Disinfectants/Disinfection Byproducts Rules (DBPR): The Stage 1 and Stage 2 DBPRs apply to community water systems and non-transient non-community systems that add a chemical disinfectant or oxidant to the drinking water during any part of the treatment process. Violations of the Stage 1 and Stage 2 DBPRs are reported for the following categories: M/R, MCL and MRDL.

Surface Water Treatment Rule (SWTR): The SWTR establishes criteria under which water systems supplied by surface-water sources, or ground-water sources under the direct influence of surface water, must filter and disinfect their water [40 CFR 141, Subpart H]. The rule was amended in 2001 to include the Interim Enhanced SWTR requirements for surface water and GUDI systems serving at least 10,000 people. The rule was further amended in 2002 to include the Long Term 1 Enhanced SWTR requirements for surface water and GUDI systems serving less than 10,000 people. The rule was further amended in 2006 to include the Long Term 2 Enhanced SWTR requirements to increase the public’s protection from diseases associated with cryptosporidium and other disease causing microorganisms in drinking water. Violations of the SWTR (labeled “Filter Rule” in Figures 9, 13, and 14) are to be reported for the following four categories:
**Monitoring, routine/repeat (for filtered systems):** A violation for a system’s failure to carry out required tests, or to report the results of those tests.

**Treatment techniques (for filtered systems):** A violation for a system’s failure to properly treat its water.

**Monitoring, routine/repeat (for unfiltered systems):** A violation for a system’s failure to carry out required water tests, or to report the results of those tests.

**Failure to filter (for unfiltered systems):** A violation for a system’s failure to properly treat its water. Data for this violation code will be supplied to the States by EPA.

**Total Coliform Rule (TCR):** The TCR establishes regulations for microbiological contaminants in drinking water. These contaminants can cause short-term health problems. If no samples are collected during the one month compliance period, a significant monitoring violation occurs. States are to report four categories of violations:

- **Acute MCL violation:** A violation where the system found fecal coliform or *E. coli*, potentially harmful bacteria, in its water, thereby violating the rule.

- **Non-acute MCL violation:** A violation where the system found total coliform in samples of its water at a frequency or at a level that violates the rule. For systems collecting fewer than 40 samples per month, more than one positive sample for total coliform is a violation. For systems collecting 40 or more samples per month, more than 5% of the samples positive for total coliform is a violation.

- **Major routine and follow-up monitoring:** A violation where a system did not perform any monitoring. [One number is to be reported for the sum of violations in these two categories.]

- **Sanitary Survey:** A major monitoring violation if a system fails to collect 5 routine monthly samples if sanitary survey is not performed.

**Treatment Techniques (TT):** A water treatment process that EPA requires instead of an MCL for contaminants that laboratories cannot adequately measure. Failure to meet other operational and system requirements under the SWTRs and LCR have also been included in this category of violation for purposes of this report.

**Unfiltered Systems:** Water systems that do not need to filter their water before disinfecting it because the source is very clean [40 CFR, Subpart H]. Pennsylvania requires all water systems with surface water sources to install filtration.

**Violation:** A failure to meet any state or federal drinking water regulation.
**Figure 5.**

**Pennsylvania—SUMMARY OF VIOLATIONS**
**MCL and MCL Significant Monitoring/Reporting**
**Annual Compliance Report -- January 1, 2012 to December 31, 2012**

<table>
<thead>
<tr>
<th>ORGANIC CONTAMINANTS</th>
<th>MCL (mg/L)</th>
<th>MCL Violations</th>
<th>Significant Monitoring/Reporting Violations</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
<td>Number of Violations</td>
<td>Number of Systems With Violations</td>
</tr>
<tr>
<td>1,1,1-Trichloroethane</td>
<td>0.2</td>
<td>0</td>
<td>151</td>
</tr>
<tr>
<td>1,1,2-Trichloroethane</td>
<td>0.005</td>
<td>0</td>
<td>152</td>
</tr>
<tr>
<td>1,1-Dichloroethylene</td>
<td>0.007</td>
<td>1</td>
<td>155</td>
</tr>
<tr>
<td>1,2-Dichloroethane</td>
<td>0.005</td>
<td>0</td>
<td>152</td>
</tr>
<tr>
<td>1,2-Dichloropropane</td>
<td>0.005</td>
<td>0</td>
<td>153</td>
</tr>
<tr>
<td>1,2 Dibromo-3-Chloropropane (DBCP)</td>
<td>0.0002</td>
<td>0</td>
<td>299</td>
</tr>
<tr>
<td>1,2,4-Trichlorobenzene</td>
<td>0.07</td>
<td>0</td>
<td>151</td>
</tr>
<tr>
<td>2,3,7,8-TCDD (Dioxin)</td>
<td>3X10⁻⁹</td>
<td>0</td>
<td>297</td>
</tr>
<tr>
<td>2,4,5-TP (Silvex)</td>
<td>0.05</td>
<td>0</td>
<td>282</td>
</tr>
<tr>
<td>2,4-D</td>
<td>0.07</td>
<td>0</td>
<td>295</td>
</tr>
<tr>
<td>Alachlor (Lasso)</td>
<td>0.002</td>
<td>0</td>
<td>294</td>
</tr>
<tr>
<td>Atrazine</td>
<td>0.003</td>
<td>0</td>
<td>293</td>
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<tr>
<td>Benzene</td>
<td>0.005</td>
<td>0</td>
<td>152</td>
</tr>
<tr>
<td>Benzo (A) Pyrene</td>
<td>0.0002</td>
<td>0</td>
<td>299</td>
</tr>
<tr>
<td>BHC-gamma (Lindane)</td>
<td>0.0002</td>
<td>0</td>
<td>304</td>
</tr>
<tr>
<td>Carbofuran</td>
<td>0.04</td>
<td>0</td>
<td>312</td>
</tr>
<tr>
<td>Carbon Tetrachloride</td>
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<td>3</td>
<td>154</td>
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<tr>
<td>Chlordane</td>
<td>0.002</td>
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<tr>
<td>cis-1,2-Dichloroethylene</td>
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<td>0</td>
<td>152</td>
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<tr>
<td>Dalapon</td>
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<tr>
<td>Di(2-Ethylhexyl) Adipate</td>
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<td>Di(2-Ethylhexyl) Phthalate</td>
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<td>Dichloromethane (Methylene Chloride)</td>
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<td>152</td>
</tr>
<tr>
<td>Dinoseb</td>
<td>0.007</td>
<td>0</td>
<td>282</td>
</tr>
<tr>
<td>Diquat</td>
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<td>0</td>
<td>300</td>
</tr>
<tr>
<td>Endothall</td>
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<td>0</td>
<td>299</td>
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<tr>
<td>Endrin</td>
<td>0.002</td>
<td>0</td>
<td>294</td>
</tr>
<tr>
<td>Ethylbenzene</td>
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<td>0</td>
<td>152</td>
</tr>
<tr>
<td>Ethylene Dibromide (EDB)</td>
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<td>0</td>
<td>307</td>
</tr>
<tr>
<td>Glyphosate</td>
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<td>0</td>
<td>304</td>
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<tr>
<td>Heptachlor</td>
<td>0.0004</td>
<td>0</td>
<td>288</td>
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<tr>
<td>MCL (mg/L)</td>
<td>MCL Violations</td>
<td>Significant Monitoring/Reporting Violations</td>
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</tr>
<tr>
<td>-----------------------------</td>
<td>----------------</td>
<td>-------------------------------------------</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Number of Violations</td>
<td>Number of Systems With Violations</td>
<td>Number of Violations</td>
</tr>
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<td>Heptachlor Epoxide</td>
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<td>0</td>
</tr>
<tr>
<td>Hexachlorobenzene (HCB)</td>
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<td>0</td>
</tr>
<tr>
<td>Hexachlorocyclopentadiene</td>
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<td>0</td>
<td>0</td>
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<tr>
<td>Methoxychlor</td>
<td>0.04</td>
<td>0</td>
<td>0</td>
</tr>
<tr>
<td>Monochlorobenzene (Chlorobenzene)</td>
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<td>0</td>
</tr>
<tr>
<td>o-Dichlorobenzene</td>
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<tr>
<td>Oxamyl (Vydate)</td>
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<td>p-Dichlorobenzene</td>
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<td>Picloram</td>
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<td>0</td>
</tr>
<tr>
<td>Simazine</td>
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</tr>
<tr>
<td>Styrene</td>
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<tr>
<td>Tetrachloroethylene</td>
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<tr>
<td>Toluene</td>
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<tr>
<td>Total Polychlorinated Biphenyls (PCBS)</td>
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<td>Toxaphene</td>
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<td>Trichloroethylene</td>
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</tr>
<tr>
<td>Vinyl Chloride</td>
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<tr>
<td>Xylenes, Total</td>
<td>10</td>
<td>0</td>
<td>0</td>
</tr>
<tr>
<td><strong>Subtotal</strong></td>
<td><strong>26</strong></td>
<td><strong>9</strong></td>
<td><strong>11985</strong></td>
</tr>
</tbody>
</table>

**INORGANIC CONTAMINANTS**

<p>| Antimony, Total             | 0.006           | 1                                         | 1                    | 129                               |
| Arsenic                     | 0.010           | 32                                        | 15                   | 129                               |
| Barium                      | 2               | 4                                         | 4                    | 124                               |
| Beryllium, Total            | 0.004           | 0                                         | 0                    | 123                               |
| Cadmium                     | 0.005           | 0                                         | 0                    | 123                               |
| Chromium                    | 0.1             | 0                                         | 0                    | 120                               |
| Cyanide                     | 0.2             | 0                                         | 0                    | 127                               |
| Fluoride                    | 2               | 0                                         | 0                    | 125                               |
| Mercury                     | 0.002           | 1                                         | 1                    | 118                               |
| Nickel                      | 0.1             | 0                                         | 0                    | 128                               |
| Nitrate (as Nitrogen)       | 10              | 54                                        | 34                   | 564                               |
| Nitrite (as Nitrogen)       | 1               | 0                                         | 0                    | 548                               |
| Selenium                    | 0.05            | 0                                         | 0                    | 125                               |</p>
<table>
<thead>
<tr>
<th></th>
<th>MCL (mg/L)</th>
<th>MCL Violations</th>
<th>Significant Monitoring/Reporting Violations</th>
</tr>
</thead>
<tbody>
<tr>
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<td></td>
<td>Number of Violations</td>
<td>Number of Systems With Violations</td>
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<tr>
<td>Thallium, Total</td>
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</tr>
<tr>
<td><strong>Subtotal</strong></td>
<td><strong>93</strong></td>
<td><strong>56</strong></td>
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**RADIONUCLIDE CONTAMINANTS**

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<tr>
<td>Radium 226</td>
<td>-----------</td>
<td>0</td>
<td>0</td>
<td>42</td>
<td>32</td>
</tr>
<tr>
<td>Radium 228</td>
<td>-----------</td>
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<td>0</td>
<td>43</td>
<td>32</td>
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<tr>
<td>Combined Radium (-226 &amp; -228)</td>
<td>5 pCi/L</td>
<td>6</td>
<td>3</td>
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<td>0</td>
</tr>
<tr>
<td>Combined Uranium</td>
<td>30 µg/L</td>
<td>0</td>
<td>0</td>
<td>45</td>
<td>33</td>
</tr>
<tr>
<td>Gross Alpha, Excl. Radon &amp; U</td>
<td>15 pCi/L</td>
<td>3</td>
<td>1</td>
<td>30</td>
<td>21</td>
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<tr>
<td>Gross Beta &amp; Photo Emitters</td>
<td>4 mrem/yr</td>
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<td>0</td>
<td>3</td>
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<tr>
<td>38-Strontium-90</td>
<td>8 pCi/L</td>
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<tr>
<td>Tritium</td>
<td>20,000 pCi/L</td>
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<tr>
<td><strong>Subtotal</strong></td>
<td><strong>9</strong></td>
<td><strong>4</strong></td>
<td><strong>163</strong></td>
<td><strong>48</strong></td>
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</tr>
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</table>

**TOTAL CHEMICAL CONTAMINANTS**

|                                  |            | 128             | 69                                         | 14,759              | 986                             |

**TOTAL COLIFORM RULE**

<table>
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<tr>
<th></th>
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<tbody>
<tr>
<td>MCL, Acute</td>
<td>Present</td>
<td>54</td>
<td>54</td>
</tr>
<tr>
<td>MCL, Monthly</td>
<td>Present</td>
<td>451</td>
<td>353</td>
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<td>Monitoring Routine &amp; Repeat Major</td>
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<td><strong>Subtotal</strong></td>
<td><strong>505</strong></td>
<td><strong>357</strong></td>
<td><strong>1487</strong></td>
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Figure 6A.

Pennsylvania—SUMMARY OF VIOLATIONS
Surface Water Treatment/IESWTR/LT2SWTR and Lead and Copper Rules
Treatment Techniques (TT) and TT Significant Monitoring/Reporting

<table>
<thead>
<tr>
<th>Treatment Technique</th>
<th>Violations</th>
<th>Significant Monitoring/Reporting Violations</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Number of Violations</td>
<td>Number of Systems With Violations</td>
</tr>
<tr>
<td>SURFACE WATER TREATMENT RULE/IESWTR/LT2SWTR</td>
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<tr>
<td>Filtered systems</td>
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<tr>
<td>Monitoring, routine/repeat</td>
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<td>261</td>
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<tr>
<td>Treatment techniques</td>
<td>14</td>
<td>7</td>
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<tr>
<td>Unfiltered systems</td>
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<tr>
<td>Monitoring, routine/repeat</td>
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<td>0</td>
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<tr>
<td>Treatment techniques</td>
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<tr>
<td>Subtotal</td>
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<td>7</td>
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<tr>
<td>LEAD AND COPPER RULE</td>
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<tr>
<td>Initial lead and copper tap M/R</td>
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<tr>
<td>Follow-up or routine lead and copper tap M/R</td>
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<tr>
<td>Treatment installation/technique</td>
<td>19</td>
<td>17</td>
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<tr>
<td>Subtotal</td>
<td>19</td>
<td>17</td>
</tr>
</tbody>
</table>

Figure 6B.

Pennsylvania—SUMMARY OF VIOLATIONS
Ground Water Rule
Treatment Techniques (TT) and TT Significant Monitoring/Reporting

<table>
<thead>
<tr>
<th>Treatment Technique</th>
<th>Violations</th>
<th>Significant Monitoring/Reporting Violations</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Number of Violations</td>
<td>Number of Systems With Violations</td>
</tr>
<tr>
<td>GROUNDWATER RULE</td>
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<td>83</td>
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</table>
## Figure 6C.

**Pennsylvania—SUMMARY OF VIOLATIONS**  
Disinfectants and Disinfection Byproducts  
MCL, MRDL, TT and MCL, MRDL, TT Significant Monitoring/Reporting  

<table>
<thead>
<tr>
<th></th>
<th>MCL (mg/L)</th>
<th>Type</th>
<th>MCL, MRDL and TT Violations</th>
<th>Significant Monitoring/Reporting Violations</th>
</tr>
</thead>
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<td></td>
<td></td>
<td></td>
<td></td>
<td>Number of Violations</td>
</tr>
<tr>
<td><strong>DISINFECTIONS/ DISINFECTION BYPRODUCTS CONTAMINANTS</strong></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Bromate</td>
<td>0.01</td>
<td>MCL</td>
<td>1</td>
<td>1</td>
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<tr>
<td>Chloramine</td>
<td>4.0</td>
<td>TT</td>
<td>0</td>
<td>0</td>
</tr>
<tr>
<td>Chlorine</td>
<td>4.0</td>
<td>TT</td>
<td>0</td>
<td>0</td>
</tr>
<tr>
<td>Chlorine Dioxide</td>
<td>0.8</td>
<td>MR</td>
<td>0</td>
<td>0</td>
</tr>
<tr>
<td>Chlorite</td>
<td>1.0</td>
<td>MR</td>
<td>0</td>
<td>0</td>
</tr>
<tr>
<td>Total Alkalinity</td>
<td>MR</td>
<td>0</td>
<td>0</td>
<td>0</td>
</tr>
<tr>
<td>Total Organic Carbon</td>
<td>TT</td>
<td>31</td>
<td>19</td>
<td>42</td>
</tr>
<tr>
<td>Haloacetic Acids (Five)</td>
<td>0.06</td>
<td>MCL</td>
<td>20</td>
<td>09</td>
</tr>
<tr>
<td>Trihalomethanes</td>
<td>0.08</td>
<td>MCL</td>
<td>32</td>
<td>14</td>
</tr>
<tr>
<td><strong>Subtotal</strong></td>
<td></td>
<td></td>
<td><strong>84</strong></td>
<td><strong>43</strong></td>
</tr>
</tbody>
</table>

## Figure 7.

**Pennsylvania—SUMMARY OF VIOLATIONS**  
MCL, MRDL, Treatment Technique, PN, and Significant Monitoring/Reporting  

<table>
<thead>
<tr>
<th></th>
<th>Number of Violations</th>
<th>Number Of Systems</th>
</tr>
</thead>
<tbody>
<tr>
<td>GRAND TOTAL</td>
<td>24,259</td>
<td>2,995</td>
</tr>
</tbody>
</table>

NOTE: Grand totals include 196 consumer confidence reporting violations involving 196 community water systems and 3399 Public Notification violations.
Violations Summary by Violation Type and PWS Type and Size

Figure 8.

<table>
<thead>
<tr>
<th>PWS Type</th>
<th>M/R</th>
<th>MCL</th>
<th>PN</th>
</tr>
</thead>
<tbody>
<tr>
<td>SMALL</td>
<td>212</td>
<td>35</td>
<td>154</td>
</tr>
<tr>
<td>MEDIUM</td>
<td>9</td>
<td>7</td>
<td>4</td>
</tr>
<tr>
<td>LARGE</td>
<td>0</td>
<td>0</td>
<td>0</td>
</tr>
<tr>
<td>TOTAL</td>
<td>221</td>
<td>42</td>
<td>158</td>
</tr>
</tbody>
</table>

Figure 9.

<table>
<thead>
<tr>
<th>PWS Type</th>
<th>M/R</th>
<th>MCL</th>
<th>PN</th>
</tr>
</thead>
<tbody>
<tr>
<td>SMALL</td>
<td>7,932</td>
<td>36</td>
<td>1,914</td>
</tr>
<tr>
<td>MEDIUM</td>
<td>454</td>
<td>1</td>
<td>175</td>
</tr>
<tr>
<td>LARGE</td>
<td>36</td>
<td>0</td>
<td>0</td>
</tr>
<tr>
<td>TOTAL</td>
<td>8,422</td>
<td>37</td>
<td>2,089</td>
</tr>
</tbody>
</table>
Figure 10.

<table>
<thead>
<tr>
<th>System Size</th>
<th>M/R</th>
<th>TT</th>
<th>PN</th>
</tr>
</thead>
<tbody>
<tr>
<td>SMALL</td>
<td>169</td>
<td>11</td>
<td>31</td>
</tr>
<tr>
<td>MEDIUM</td>
<td>48</td>
<td>2</td>
<td>2</td>
</tr>
<tr>
<td>LARGE</td>
<td>6</td>
<td>0</td>
<td>0</td>
</tr>
<tr>
<td>TOTAL</td>
<td>223</td>
<td>13</td>
<td>33</td>
</tr>
</tbody>
</table>

Figure 11.

<table>
<thead>
<tr>
<th>System Size</th>
<th>M/R</th>
<th>TT</th>
<th>PN</th>
</tr>
</thead>
<tbody>
<tr>
<td>SMALL</td>
<td>19</td>
<td>2</td>
<td>12</td>
</tr>
<tr>
<td>MEDIUM</td>
<td>2</td>
<td>0</td>
<td>0</td>
</tr>
<tr>
<td>LARGE</td>
<td>0</td>
<td>0</td>
<td>0</td>
</tr>
<tr>
<td>TOTAL</td>
<td>21</td>
<td>2</td>
<td>12</td>
</tr>
</tbody>
</table>
Figure 12.

COMMUNITY WATER SYSTEMS
NUMBER OF VALID VIOLATIONS
GROUND WATER RULE

<table>
<thead>
<tr>
<th>System Size</th>
<th>M/R</th>
<th>TT</th>
<th>PN</th>
</tr>
</thead>
<tbody>
<tr>
<td>SMALL</td>
<td>511</td>
<td>98</td>
<td>101</td>
</tr>
<tr>
<td>MEDIUM</td>
<td>69</td>
<td>9</td>
<td>50</td>
</tr>
<tr>
<td>TOTAL</td>
<td>580</td>
<td>107</td>
<td>151</td>
</tr>
</tbody>
</table>

COMMUNITY WATER SYSTEMS NUMBER OF VALID VIOLATIONS
GROUND WATER RULE
Figure 13.

### COMMUNITY WATER SYSTEMS
### NUMBER OF VALID VIOLATIONS
### DISINFECTANTS/BYPRODUCTS

<table>
<thead>
<tr>
<th>Size</th>
<th>M/R</th>
<th>MCL</th>
<th>MRDL</th>
<th>T/T</th>
<th>PN</th>
</tr>
</thead>
<tbody>
<tr>
<td>SMALL</td>
<td>800</td>
<td>47</td>
<td>0</td>
<td>12</td>
<td>421</td>
</tr>
<tr>
<td>MEDIUM</td>
<td>112</td>
<td>1</td>
<td>0</td>
<td>16</td>
<td>24</td>
</tr>
<tr>
<td>LARGE</td>
<td>12</td>
<td>1</td>
<td>0</td>
<td>0</td>
<td>1</td>
</tr>
<tr>
<td>TOTAL</td>
<td>924</td>
<td>49</td>
<td>0</td>
<td>28</td>
<td>446</td>
</tr>
</tbody>
</table>

![Graph showing violations by system size](image-url)

The graph illustrates the number of valid violations for different system sizes, categorized by M/R, MCL, MRDL, T/T, and PN standards.
Figure 14.

<table>
<thead>
<tr>
<th>M/R</th>
<th>SMALL</th>
<th>MEDIUM</th>
<th>LARGE</th>
<th>TOTAL</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>186</td>
<td>10</td>
<td>0</td>
<td>196</td>
</tr>
</tbody>
</table>

Violations for missing reports.
NONTRANSIENT NONCOMMUNITY WATER SYSTEMS
NUMBER OF VALID VIOLATIONS

<table>
<thead>
<tr>
<th></th>
<th>M/R</th>
<th>MCL</th>
<th>MRDL</th>
<th>TT</th>
<th>PN</th>
</tr>
</thead>
<tbody>
<tr>
<td>TCR</td>
<td>77</td>
<td>46</td>
<td>0</td>
<td>0</td>
<td>39</td>
</tr>
<tr>
<td>CHEM/RAD</td>
<td>4,497</td>
<td>52</td>
<td>0</td>
<td>0</td>
<td>749</td>
</tr>
<tr>
<td>GWR</td>
<td>10</td>
<td>0</td>
<td>0</td>
<td>4</td>
<td>15</td>
</tr>
<tr>
<td>FILTER</td>
<td>20</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>0</td>
</tr>
<tr>
<td>LCR</td>
<td>34</td>
<td>0</td>
<td>0</td>
<td>7</td>
<td>9</td>
</tr>
<tr>
<td>DBPR</td>
<td>189</td>
<td>4</td>
<td>0</td>
<td>3</td>
<td>21</td>
</tr>
<tr>
<td>TOTAL</td>
<td>4,827</td>
<td>102</td>
<td>0</td>
<td>14</td>
<td>833</td>
</tr>
</tbody>
</table>

NONTRANSIENT NONCOMMUNITY WATER SYSTEMS
NUMBER OF VALID VIOLATIONS

[Diagram showing bar chart for TCR, CHEM/RAD, GWR, FILTER, LCR, and DBPR]
Figure 16.

TRANSIENT NONCOMMUNITY WATER SYSTEMS
NUMBER OF VALID VIOLATIONS

<table>
<thead>
<tr>
<th></th>
<th>M/R</th>
<th>MCL</th>
<th>MRDL</th>
<th>TT</th>
<th>PN</th>
</tr>
</thead>
<tbody>
<tr>
<td>TCR</td>
<td>1,100</td>
<td>412</td>
<td>0</td>
<td>0</td>
<td>635</td>
</tr>
<tr>
<td>CHEM/RAD</td>
<td>829</td>
<td>39</td>
<td>0</td>
<td>0</td>
<td>241</td>
</tr>
<tr>
<td>GWR</td>
<td>60</td>
<td>0</td>
<td>0</td>
<td>11</td>
<td>157</td>
</tr>
<tr>
<td>FILTER</td>
<td>18</td>
<td>0</td>
<td>0</td>
<td>1</td>
<td>1</td>
</tr>
<tr>
<td>LCR</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>0</td>
</tr>
<tr>
<td>DBPR</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>13</td>
</tr>
<tr>
<td>TOTAL</td>
<td>2,007</td>
<td>451</td>
<td>0</td>
<td>12</td>
<td>1,047</td>
</tr>
</tbody>
</table>

TRANSIENT NONCOMMUNITY WATER SYSTEMS
NUMBER OF VALID VIOLATIONS
Figure 17.

**BOTTLED, VENDED, RETAIL, & BULK (BVRB) WATER SYSTEMS**

**NUMBER OF VALID VIOLATIONS**

<table>
<thead>
<tr>
<th></th>
<th>M/R</th>
<th>MCL</th>
<th>MRDL</th>
<th>TT</th>
<th>PN</th>
</tr>
</thead>
<tbody>
<tr>
<td>TCR</td>
<td>89</td>
<td>5</td>
<td>0</td>
<td>0</td>
<td>6</td>
</tr>
<tr>
<td>CHEM/RAD</td>
<td>1,032</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>0</td>
</tr>
<tr>
<td>GWR</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>0</td>
</tr>
<tr>
<td>FILTER</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>0</td>
</tr>
<tr>
<td>LCR</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>0</td>
</tr>
<tr>
<td>DBPR</td>
<td>58</td>
<td>1</td>
<td>0</td>
<td>0</td>
<td>0</td>
</tr>
<tr>
<td>TOTAL</td>
<td>1,179</td>
<td>6</td>
<td>0</td>
<td>0</td>
<td>6</td>
</tr>
</tbody>
</table>

![BVRB WATER SYSTEMS NUMBER OF VALID VIOLATIONS](image)
Compliance Rates

A public water system is counted as being in compliance if there were no violations during the year. A public water system is counted as out of compliance if there was any time period within the year when there was an outstanding violation. Being counted as out of compliance does not imply that the violation spanned the entire year.

Figure 18.

<table>
<thead>
<tr>
<th>SYSTEMS</th>
<th>POPULATION</th>
</tr>
</thead>
<tbody>
<tr>
<td>SMALL</td>
<td>53.2%</td>
</tr>
<tr>
<td>MEDIUM</td>
<td>66.9%</td>
</tr>
<tr>
<td>LARGE</td>
<td>72.7%</td>
</tr>
</tbody>
</table>

COMMUNITY WATER SYSTEMS
PERCENT IN COMPLIANCE
MONITORING & REPORTING

MONITORING AND REPORTING COMPLIANCE RATES
COMMUNITY WATER SYSTEMS
PERCENT SYSTEMS IN COMPLIANCE PERCENT
POPULATION PROTECTED

SYSTEM SIZE

PERCENT

0% 20% 40% 60% 80% 100%

SMALL MEDIUM LARGE

SYSTEMS POPULATION
Figure 19.

COMMUNITY WATER SYSTEMS
PERCENT IN COMPLIANCE
FOR MAXIMUM CONTAMINANT LEVELS

<table>
<thead>
<tr>
<th>SYSTEMS</th>
<th>POPULATION</th>
</tr>
</thead>
<tbody>
<tr>
<td>SMALL</td>
<td>96.4%</td>
</tr>
<tr>
<td>MEDIUM</td>
<td>97.0%</td>
</tr>
<tr>
<td>LARGE</td>
<td>97.0%</td>
</tr>
</tbody>
</table>

MAXIMUM CONTAMINANT LEVEL
COMPLIANCE RATES
COMMUNITY WATER SYSTEMS
PERCENT OF SYSTEMS IN COMPLIANCE
PERCENT OF POPULATION PROTECTED
Figure 20.

COMMUNITY WATER SYSTEMS
PERCENT IN COMPLIANCE
TREATMENT TECHNIQUES

<table>
<thead>
<tr>
<th></th>
<th>SYSTEMS</th>
<th>POPULATION</th>
</tr>
</thead>
<tbody>
<tr>
<td>SMALL</td>
<td>95.4%</td>
<td>94.6%</td>
</tr>
<tr>
<td>MEDIUM</td>
<td>93.2%</td>
<td>94.5%</td>
</tr>
<tr>
<td>LARGE</td>
<td>100.0%</td>
<td>100.0%</td>
</tr>
</tbody>
</table>

TREATMENT TECHNIQUES
COMPLIANCE RATES
COMMUNITY WATER SYSTEMS
PERCENT OF SYSTEMS IN COMPLIANCE PERCENT OF POPULATION PROTECTED

SYSTEMS POPULATION
SMALL 95.4% 94.6%
MEDIUM 93.2% 94.5%
LARGE 100.0% 100.0%
Figure 21.

COMMUNITY WATER SYSTEMS
PERCENT IN COMPLIANCE
MAXIMUM RESIDUAL DISINFECTANT LEVELS

<table>
<thead>
<tr>
<th></th>
<th>SYSTEMS</th>
<th>POPULATION</th>
</tr>
</thead>
<tbody>
<tr>
<td>SMALL</td>
<td>100.0%</td>
<td>100.0%</td>
</tr>
<tr>
<td>MEDIUM</td>
<td>100.0%</td>
<td>100.0%</td>
</tr>
<tr>
<td>LARGE</td>
<td>100.0%</td>
<td>100.0%</td>
</tr>
</tbody>
</table>

MAX. RESIDUAL DISINFECTANT LEVEL COMPLIANCE RATES
COMMUNITY WATER SYSTEMS
PERCENT OF SYSTEMS IN COMPLIANCE
PERCENT OF POPULATION PROTECTED

[Graph showing compliance rates for small, medium, and large systems]
Figure 22.

<table>
<thead>
<tr>
<th></th>
<th>SYSTEMS</th>
<th>POPULATION</th>
</tr>
</thead>
<tbody>
<tr>
<td>M/R</td>
<td>69.8%</td>
<td>70.4%</td>
</tr>
<tr>
<td>MCL</td>
<td>95.2%</td>
<td>96.8%</td>
</tr>
<tr>
<td>MRDL</td>
<td>100.0%</td>
<td>100.0%</td>
</tr>
<tr>
<td>TT</td>
<td>99.1%</td>
<td>98.2%</td>
</tr>
<tr>
<td>PN</td>
<td>92.5%</td>
<td>90.8%</td>
</tr>
</tbody>
</table>

NONTRANSIENT NONCOMMUNITY WATER SYSTEMS
PERCENT OF SYSTEMS IN COMPLIANCE
PERCENT OF POPULATION PROTECTED
Table 23.

### TRANSIENT NONCOMMUNITY WATER SYSTEMS

**PERCENT IN COMPLIANCE**

<table>
<thead>
<tr>
<th></th>
<th>SYSTEMS</th>
<th>POPULATION</th>
</tr>
</thead>
<tbody>
<tr>
<td>M/R</td>
<td>82.7%</td>
<td>83.7%</td>
</tr>
<tr>
<td>MCL</td>
<td>94.7%</td>
<td>93.8%</td>
</tr>
<tr>
<td>MRDL</td>
<td>100.0%</td>
<td>100.0%</td>
</tr>
<tr>
<td>TT</td>
<td>99.9%</td>
<td>99.6%</td>
</tr>
<tr>
<td>PN</td>
<td>90.4%</td>
<td>90.7%</td>
</tr>
</tbody>
</table>
Figure 24.

### BVRB WATER SYSTEMS

**PERCENT IN COMPLIANCE**

<table>
<thead>
<tr>
<th></th>
<th>SYSTEMS</th>
<th>POPULATION</th>
</tr>
</thead>
<tbody>
<tr>
<td>M/R</td>
<td>60.0%</td>
<td>40.6%</td>
</tr>
<tr>
<td>MCL</td>
<td>97.8%</td>
<td>98.8%</td>
</tr>
<tr>
<td>MRDL</td>
<td>100.0%</td>
<td>100.0%</td>
</tr>
<tr>
<td>TT</td>
<td>100.0%</td>
<td>100.0%</td>
</tr>
<tr>
<td>PN</td>
<td>97.2%</td>
<td>100.0%</td>
</tr>
</tbody>
</table>
Figure 25.

ALL PUBLIC WATER SYSTEMS
PERCENT IN COMPLIANCE

<table>
<thead>
<tr>
<th>SYSTEMS</th>
<th>SYSTEMS</th>
<th>POPULATION</th>
<th>POPULATION</th>
</tr>
</thead>
<tbody>
<tr>
<td>M/R</td>
<td>74.6%</td>
<td>63.3%</td>
<td></td>
</tr>
<tr>
<td>MCL</td>
<td>95.2%</td>
<td>97.6%</td>
<td></td>
</tr>
<tr>
<td>MRDL</td>
<td>100.0%</td>
<td>100.0%</td>
<td></td>
</tr>
<tr>
<td>TT</td>
<td>98.7%</td>
<td>97.8%</td>
<td></td>
</tr>
<tr>
<td>PN</td>
<td>89.9%</td>
<td>94.3%</td>
<td></td>
</tr>
</tbody>
</table>

ALL PUBLIC WATER SYSTEMS
PERCENT OF SYSTEMS IN COMPLIANCE
PERCENT OF POPULATION PROTECTED
3. Discussion and Conclusions

Since the Safe Drinking Water Act was reauthorized in 1998, federal and state regulations have undergone a rapid evolution, with 18 new regulations being promulgated. Six of these regulations were promulgated in 2009. As a result, public health standards have become more protective. However, the cumulative effect of the new regulations has led to a steep learning curve and a severe shortfall in resources, and many water suppliers and state agencies are struggling to keep pace.

In 2012, a large majority of Pennsylvanians received water from public water systems that reported no violations of health-based standards. The trend in compliance rates over the last nine years indicates a consistently high compliance rate for health-based standards. The compliance rate for meeting all monitoring and reporting requirements is on the rise, following a low of 70% in 2004. In 2012, 75% of all public water systems were in compliance with monitoring and reporting requirements, and over 94% of all public water systems were in compliance with the health-based standards. Refer to Figure 26 and 27 for more details about compliance trends.

Figure 26. Compliance Trends – Percent of All Public Water Systems in Compliance
Figure 27. Compliance Trends – Percent of Population Served by Community Water Systems in Compliance

In 2012, public water systems continued to meet the challenges from existing regulations, while also complying with early implementation requirements for the Long Term 2 (LT2) Enhanced Surface Water Treatment Rule, Stage 2 Disinfectants and Disinfection Byproducts Rule (Stage 2 DBPR), and the Groundwater Rule (GWR). These early implementation activities included developing and submitting monitoring plans (LT2 and Stage 2), conducting early monitoring for Cryptosporidium and/or E. col (LT2), and in some cases, disinfection byproducts (Stage 2), and submitting information to document 4-log inactivation of viruses (GWR).

Water systems continued efforts to assess the potential threats to and protect their infrastructure from acts of terrorism in 2012. DEP implemented several outreach and training events to help water suppliers prevent attacks against their systems. Additionally, DEP maintains a rapid notification system in the event of planned or actual attacks against water systems.
In 2012, DEP staff remained active in numerous areas such as source water protection; training and technical assistance; compliance monitoring; surveillance and outreach. Other efforts, such as Filter Plant Performance Evaluations and the Partnership for Safe Water, were used to optimize the operation of filter plants to consistently and reliably remove disease-causing organisms. DEP continued to build on tools to address water system needs.

As compliance is a long-term effort, DEP staff members continue to work with each and every violator to address violations as they occur. In most instances, these efforts result in a voluntary return to compliance. However, when those efforts fail, progressive levels of compliance and enforcement are used.

DEP will continue to develop programs to assist water suppliers in protecting and managing their sources of supply; building technical, managerial, and financial capability; and training and certifying personnel responsible for the day-to-day operations of their drinking water systems. Congress enacted sweeping amendments to the federal Safe Drinking Water Act that will lend considerable support to DEP’s efforts. In addition to establishing a state revolving loan fund for water system improvements, Congress established technical and financial assistance programs to states and suppliers for source water protection, capacity development, and training and outreach activities. These tools will enable DEP to assist Pennsylvania’s public water systems in delivering a safe and adequate supply of drinking water to their consumers.

Where To Go For Additional Information

Copies of this report, an Appendix listing the public water systems having MCL, MRDL or treatment technique violations during 2011, and additional information about the Pennsylvania Safe Drinking Water Program are available. Please contact DEP at:

Department of Environmental Protection
Bureau of Safe Drinking Water
P.O. Box 8467, 10th Floor RCSOB
Harrisburg, PA 17105-8467
Phone: 717-772-4018
Web site: http://www.dep.state.pa.us   Keyword: drinking water