

**From:** trackingupdates@fedex.com  
**Sent:** Friday, March 18, 2016 11:31 AM  
**To:** Silva, Rachel  
**Subject:** FedEx Delivery Exception

## We were unable to complete delivery of your package

Delivery requires a signature from someone at delivery address

See "Resolving Delivery Issues" for recommended actions

See "Preparing for Delivery" for helpful tips

Tracking # 775874883385



Ship date:  
Tue, 3/15/2016

**RACHEL SILVA**  
TETRA TECH - HOME  
Buffalo, NY 14203  
US



Delivery exception

Scheduled delivery:  
Mon, 3/21/2016 by 4:30 pm

**Attn: Barbara Foster**  
Lack Township Supervisors  
3030 Berry Ridge Road  
EAST WATERFORD, PA  
17021  
US

### Shipment Facts

FedEx attempted, but was unable to complete delivery of the following shipment:

<b>Tracking number:</b>	<a href="#">775874883385</a>
<b>Status:</b>	Delivery exception
<b>Door Tag number:</b>	DT104252789715
<b>Reference:</b>	112IC05958, 16
<b>Service type:</b>	FedEx Priority Overnight
<b>Packaging type:</b>	FedEx Envelope
<b>Number of pieces:</b>	1
<b>Weight:</b>	0.50 lb.
<b>Special handling/Services:</b>	Direct Signature Required

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## Resolving Delivery Issues

The reason delivery was not completed is outlined below. Where applicable, resolution recommendations are also provided.

Exception Reason	Recommended Action
1. Customer not Available or Business Closed	Door tag will provide the time and address of the FedEx location where you may pick up your shipment, and also indicate if another delivery attempt will be made.

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## Preparing for Delivery

To help ensure successful delivery of your shipment, please review the below.

### Won't be in?

If someone can't be there to sign for the delivery, you may be able to hold it at a convenient FedEx World Service Center or FedEx Office location for pickup. Track your shipment to determine Hold at FedEx location availability.

 Please do not respond to this message. This email was sent from an unattended mailbox. This report was generated at approximately 10:31 AM CDT on 03/18/2016.

To learn more about FedEx Express, please go to [fedex.com](http://fedex.com).

All weights are estimated.

The shipment is scheduled for delivery on or before the scheduled delivery displayed above. FedEx does not determine money-back guarantee or delay claim requests based on the scheduled delivery. Please see the FedEx Service Guide for terms and conditions of service, including the FedEx Money-Back Guarantee, or contact your FedEx customer support representative.

To track the latest status of your shipment, click on the tracking number above, or go to [fedex.com](http://fedex.com).

This tracking update has been sent to you by FedEx at your request. FedEx does not validate the authenticity of the requestor and does not validate, guarantee or warrant the authenticity of the request, the requestor's message, or the accuracy of this tracking update. For tracking results and terms of use, go to [fedex.com](http://fedex.com).

Thank you for your business.