



**NARRATIVE REPORT FORM**

Facility Name: Glenwood Drive and Walker Road

Primary Facility ID: 881609 \_\_\_\_\_

Inspection Date: 2-19-25		Inspection Time:		Lat/Long:	
Program: ECB		<input checked="" type="checkbox"/> Storage Tanks		<input type="checkbox"/> HSCA	
				<input type="checkbox"/> LRP	
Owner Name: Energy Transfer			Inspection ID:		Site ID:
Facility Location (911) Address: Glenwood Drive and Walker Road Washington Crossing, PA 18977				Municipality: Upper Makefield Twp.	
				County: Bucks	
Responsible Official Name: Brad Fish				Responsible Official Address:	
Title: Senior Environmental Specialist Emergency Response & Remediation				100 Green Street Marcus Hook, PA 19061	
Responsible Official Telephone: 610-859-6297				Interviewee Name:	
Email Address: bradford.fish@energytransfer.com				Affiliation:	
				Email Address:	

**Narrative:**

I arrived at the Washington Crossing site at 8:47am on February 19, 2025. The daily morning meeting had just ended. I spoke to Jason Crone (GES) about the planned activities for the day, which was more potable well sampling, gauging of potable wells at 5 residences and pulling the pump up about 100 feet at 122 Walker Road then gauge the well to determine if there was any product present. I also met Nancy Sadlon, a community relations employee from Energy Transfer (ET) that works in conjunction with Joseph Massaro of ET.

I stopped by [REDACTED] to inquire if their well had been gauged since I visited on Friday 2/14/25. They stated that GES had come out later that day.

Phil Tidd and Victor Morales (GES) were assigned with that task. I joined them while they performed this activity. The table below shows the address, depth to product (ft.), depth to groundwater (ft.), and photoionization detector reading.

Resident Address	PID reading (ppm)	Depth to water (ft.)	Depth to product	
			(ft.)	Product Thickness (ft.)
121 Glenwood Drive	28	28.08	28.09	0.01
128 Walker Road	286	64.66	65.04	0.38
105 Spencer Road	70	29.6	29.6	0
107 Spencer Road	21	61.69	61.71	0.02
108 Spencer Road	22	51.83	51.83	0

I asked Phil if they were going to bail out the product from 128 Walker Road, he stated that they were instructed to bail if the thickness of the product was over 0.50-feet.

I stopped at [REDACTED] to speak with the homeowner to see if the POET that was installed has taken the smell of petroleum out. [REDACTED] stated that they don't use it and are sticking with bottled water. I asked [REDACTED] if ET was providing the water, [REDACTED] stated that they only provided it while the system was being installed since the water would be turned off.

DEP Representative Name Rebecca Flannery	DEP Representative Signature Rebecca Flannery <small>Digitally signed by Rebecca Flannery Date: 2025.03.10 11:32:17 -0400</small>	Title Geoscientist	Date: 3-10-25 Telephone: 484-250-5779
<i>Signature by the person interviewed does not necessarily imply concurrence with the findings on this report, but does acknowledge that the person was shown the report or that a copy was left with the person.</i>			
Interviewee Name	Interviewee Signature	Title	Date: Telephone:



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**Narrative (continued):**

█ discussed some of the current issues that are impacting the neighborhood.

1. Some of the residents have received calls from a company TRC to ask for access to their property to conduct a resistivity study as part of the investigation. █ asked if the access could be in written form and explain what and why the property needs to be accessed from ET.
2. The residents, who have and will have POET systems installed, would like some type of schedule or how frequent ET will test their water in writing.
3. They want to know if vapors from the contamination is affecting the air in their houses.
4. Why does no one answer the toll-free number.
5. I was stated within the community that ET was purchasing properties.
6. They want to know why the water at the top of their potable well was not being tested as well as where the water enters their house.
7. I was informed that Lower Makefield Board of Directors meeting that night and some of the residents were going. The resident stated that ET was going to be there and if the DEP was also going to be in attendance. I told █ we were not aware of the meeting, and I would ask the office.

I spoke with the homeowners at █ to see if they had a POET system installed and if the odor in the water was resolved. The homeowner of █ stated that it had. I asked the homeowner if █ could please fill a cup with water from the faucet so I could smell it. There was no petroleum odor at all. At █, the POET system was being installed that day. I was granted permission to look at the system. The water enters the house, flows through a sediment filter, then through two granular active carbon (GAC) units, through a UV light, then is used by the homeowner (see picture below).

I met with Nancy Sadlon of ET in their trailer that is set up at 1798 Dolington Road.

I let her know that I spoke with the homeowner at █ and that █ had a list of questions to ask ET:

1. The residents have called the toll-free number and have had to leave message since on one answered it. Nancy stated that there should be someone answering 24/7 and that she'd investigate it.
2. The residents want something in writing explaining what will be done on their property and why before they accept the access agreements.
3. I inquired about if the residents could have some type of written schedule of how often the POET systems were going to be tested to ensure that they are still being effective. She stated that she would forward it on to ET.
4. I asked her if she could explain why the residents think that ET is purchasing properties in the neighborhood. She stated that ET did purchase 108 Spencer Road. It was so that they could perform well testing and eventually put the remediation system on it.
5. I asked her how the residents receive their bottled water. She stated that they call the toll-free number and that the water be delivered that day, and now that the trailers there, they can come to the trailer to pick water. They keep a comprehensive record of the addresses which have received water that day.

I gave her my supervisors name, Rich Staron, our community relation coordinator, Stephanie Berardi, and our government liaison, Lisa Strobridge.

I left the site and went to █ to meet with Denise Burmester of Upper Makefield Township. We went to review the laboratory analysis results from when █ well was sampled in the old one and the recently installed one. █ had copies of the results from 2022 and 2023, in which indicated that benzene, toluene, ethylbenzene, and xylenes (BTEX) was not detected. █ stated that █ does have the most recent results on a single PDF on █ computer. █ said that █ was going to email it to Denise who would forward it onto me. We discussed why homeowners only received one page of the lab report and not the complete laboratory package. I communicated that GES most likely sent water samples from multiple properties together on one chain of custody and if they were given the entire lab package, it would include all the other residents results as well. The resident had another water sample collected on 2-14-25. I was informed that as of 2-14-25, GES was going to send each sample one a separate chain of custody so homeowners can get the enter laboratory data package of their well water results. The homeowner also stated that GES had collected another well water sample on 2-18-25 and would forward those results once they receive them.

DEP Representative Name Rebecca Flannery	DEP Representative Signature Rebecca Flannery <small>Digitally signed by Rebecca Flannery Date: 2025.03.10 11:32:28 -0400</small>	Title Geoscientist	Date: 3-10-25 Telephone: 484-250-5779
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**Narrative (continued):**

The resident did state that GES asked if they could get them a copy of the well construction log from when the new well was installed (reported to be 600 feet deep). I explained to the homeowner that GES may be making this request to try and get an idea of the flow path of the contaminated water. I asked if I could have a glass of water to smell it to see if there was any odor in it. There was a faint sulfur odor.

I departed the residence and site at 14:43.

<b>DEP Representative Name</b> Rebecca Flannery	<b>DEP Representative Signature</b> Rebecca Flannery <small>Digitally signed by Rebecca Flannery Date: 2025.03.10 11:32:45 -04'00'</small>	<b>Title</b> Geoscientist	<b>Date:</b> 3-10-25 <b>Telephone:</b> 484-250-5779
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<b>Interviewee Name</b>	<b>Interviewee Signature</b>	<b>Title</b>	<b>Date:</b> <b>Telephone:</b>



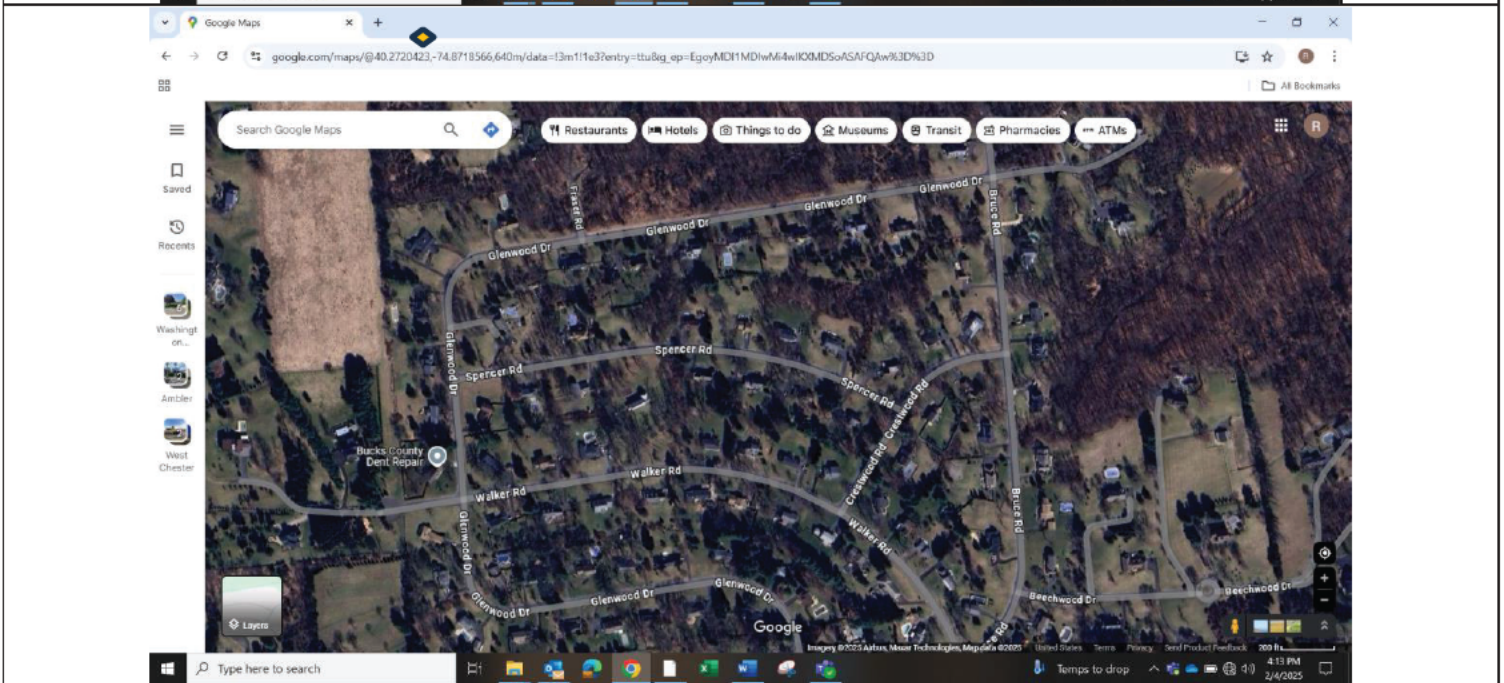
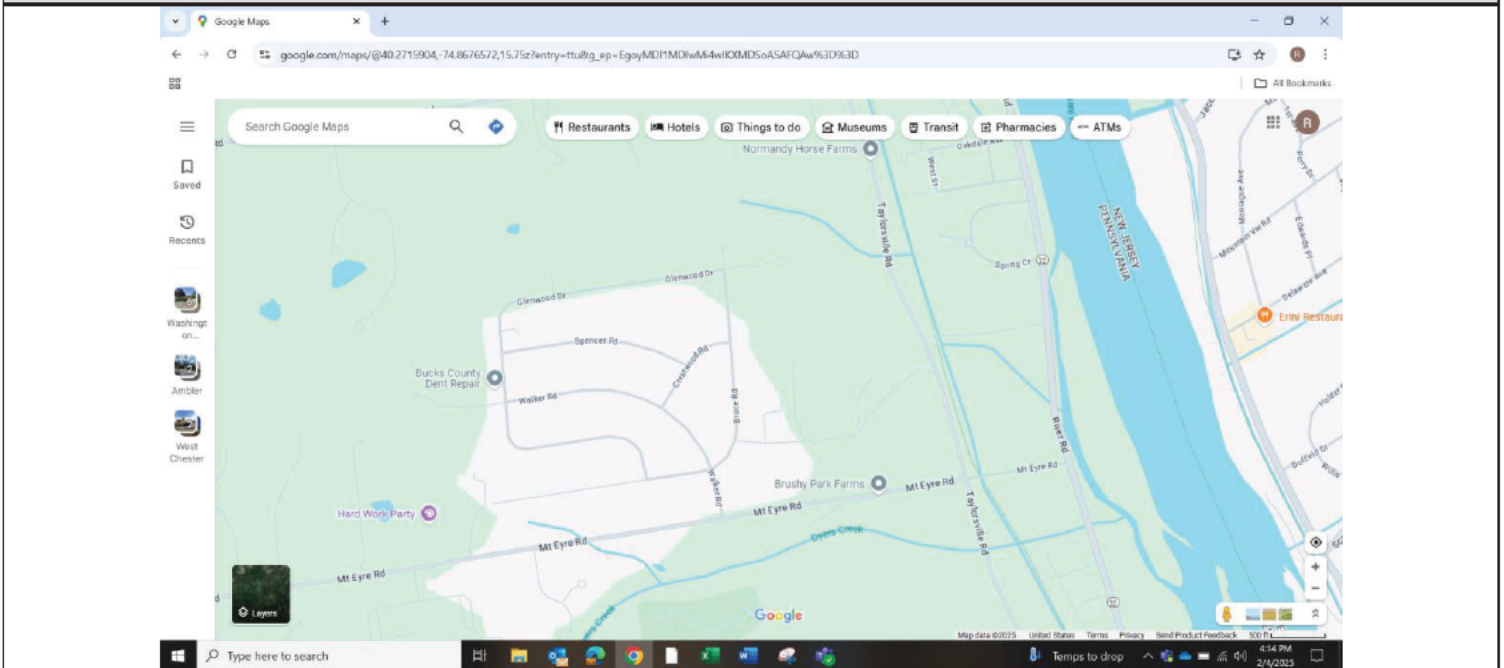


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### MAPS / PHOTOGRAPHS / ATTACHMENTS



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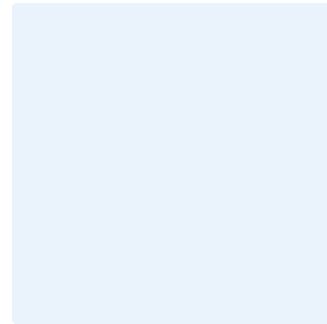
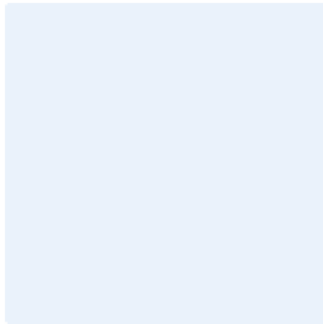
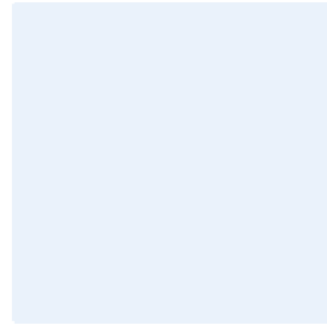
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POET System at [REDACTED]  
2-19-25 @ 12:32



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