



NARRATIVE REPORT FORM

Facility Name: Washington Crossing LNAPL Primary Facility ID: 881609

Inspection Date: 2/21/2025		Inspection Time: 11:00am		Lat/Long:	
Program:		<input type="checkbox"/> Storage Tanks	<input type="checkbox"/> HSCA	<input checked="" type="checkbox"/> LRP	
Owner Name: Energy Transfer			Inspection ID:		Site ID:
Facility Location (911) Address: [REDACTED] Washington Crossing, PA 18977				Municipality: Upper Makefield Twp.	
				County: Bucks County	
Responsible Official Name: Brad Fish Title: Senior Environmental Specialist Emergency Response & Remediation			Responsible Official Address: 100 Green Street Marcus Hook, PA 19061		
Responsible Official Telephone: 610-859-6297 Email Address: Bradford.fish@energytransfer.com			Interviewee Name: Affiliation: Email Address:		

Narrative:

Olivia Budnovitch (OB) and Glory Suarez (GS) arrived at the Washington Crossing neighborhood at 11am on February 21, 2025. We joined Waseem Saad (Energy Transfer) and Jason Crone (GES) at the [REDACTED] residence. The homeowners are [REDACTED]. [REDACTED] explained that [REDACTED] first noticed a petroleum smell on the water coming out of the kitchen faucet at 4am that morning. [REDACTED] called the Energy Transfer hotline, and they arranged for testing and bottled water delivery that day. Jason Crone explained that they bailed his well before we arrived and did not observe any product, odors, or elevated multiRAE readings. Jason did note a 1 VOC reading when screening at the kitchen faucet and he collected samples from the basement spicket. [REDACTED] did not yet have a carbon filter or POET system installed at [REDACTED] home, but Waseem Saad explained that they are expediting the home for quicker installation. We departed the residence at 11:30am and were met with Joseph Massaro and Nancy Sadlon, public affairs specialists from Energy Transfer. They were on their way inside the residence to answer questions for [REDACTED] regarding cost and maintenance of the POET system.

OB and GS arrived at [REDACTED] at 12:00pm to speak with homeowner [REDACTED] about their satisfaction with their bottled water supply. [REDACTED] expressed their concerns that bottled water is not enough for homes with impacted wells, and they believe they should have water tanks hooked up for showers and dish washing. They expressed some distrust in Energy Transfer and their investigation into this release and shared that the rumored nickname of the pipeline is "old leaky." We offered to follow up with Energy Transfer about the possibility of supplying water tanks and advised the homeowners to sign up for POET installation with Energy Transfer. We thanked them for their time and letting us hear their concerns and departed at 12:30pm.

DEP Representative Name Olivia Budnovitch	DEP Representative Signature Olivia Budnovitch <small>Digitally signed by Olivia Budnovitch Date: 2025.02.26 15:00:56 -0500</small>	Title Geoscientist	Date: 2/24/2025 Telephone: 484-250-5705
<i>Signature by the person interviewed does not necessarily imply concurrence with the findings on this report, but does acknowledge that the person was shown the report or that a copy was left with the person.</i>			
Interviewee Name	Interviewee Signature	Title	Date: Telephone:

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Narrative (continued):

OB and GS arrived at [REDACTED] at 12:10pm to speak with [REDACTED]. [REDACTED] explained that GES gauged [REDACTED] well early that morning and they would be returning sometime after lunch. [REDACTED] spoke with Rebecca Flannery during her site visit 2 days prior and Rebecca had sufficiently answered [REDACTED] questions. [REDACTED] was still inquiring as to when vapor sampling would be performed. We explained that we do not yet have a timeline, but we are following up with Energy Transfer. We departed the residence at 12:20pm.

OB and GS arrived at the emergency response trailer set up at 1798 Dolington Road at 12:30pm where we met again with Joseph Massaro and Nancy Sadlon from Energy Transfer. We asked how they are accommodating elderly residents of the neighborhood who may have difficulty picking up bottled water. Joseph Massaro explained that they are offering deliveries to any resident who needs it, but they can also come to the trailer and pick it up if preferred. We also inquired about the water supply tanks residents were asking about. Joseph and Nancy explained that there are logistical issues with those water tanks in the winter, and they were advised by the experts that POET systems and bottled water were a better solution. They thanked us for informing them and said they would get in contact with the residents at [REDACTED] to address their concerns. We departed from the trailer at 1pm.

OB and GS arrived at [REDACTED] at 1:05pm to speak with homeowners [REDACTED] about their private water sampling showing a detection of MTBE at 37.5 parts per billion. They were only able to share a screenshot of a data table from the lab with us, and this was shared with DEP prior to the site visit. [REDACTED] expressed concern about their prior sampling from GES that they did not take a sample directly from their well or the basement, but from the kitchen faucet. Their water cleaning company collected their sample from the basement influent point at the same time of the GES sample. There was only a water softening system installed at the home at the time of sample collection and no other carbon filter system. They now have a POET system installed by a private company (PICTURE 3) and are pursuing reimbursement from Energy Transfer. The homeowners explained that GES returned to their home earlier in the week to collect additional samples including from the well itself and the basement spicket. [REDACTED] expressed the following concerns:

1. They have some distrust with Energy Transfer performing their own investigation and GES being hired by Energy Transfer
2. They would like to see some sort of map where all of the impacted homes are clearly marked
3. They would also like to see some sort of map or model showing where and how far the release has traveled.

We departed the residence at 1:40pm and returned back to the office.

DEP Representative Name Olivia Budnovitch	DEP Representative Signature Olivia Budnovitch <small>Digitally signed by Olivia Budnovitch Date: 2025.02.26 15:02:07 -05'00'</small>	Title Geoscientist	Date: 02/24/2025
			Telephone: 484-250-5705
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MAPS / PHOTOGRAPHS / ATTACHMENTS



Map location of Energy Transfer's emergency response trailer
 (Photo 1)



Neighborhood impacted by the pipeline release. (Photo 2)

DEP Representative Name Olivia Budnovitch	DEP Representative Signature Olivia Budnovitch <small>Digitally signed by Olivia Budnovitch Date: 2025.02.26 15:02:29 -05'00'</small>	Title Geoscientist	Date: 02/24/2025 Telephone:
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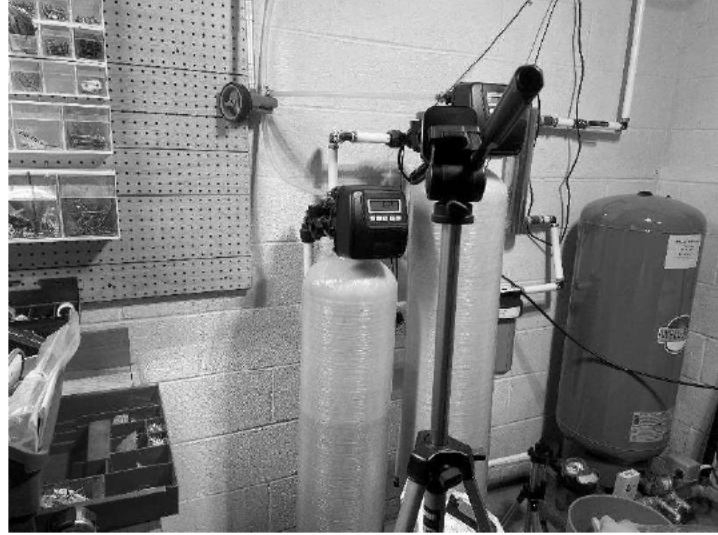
Primary Facility ID: 881609

(Photo 3)

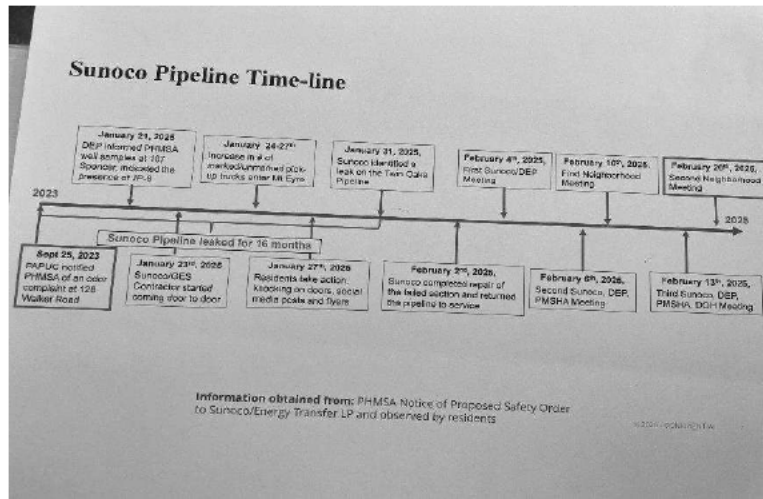


Privately installed POET system installed at [REDACTED]

(Photo 4)



Water Softener System at [REDACTED]



(Photo 5)
 Timeline of release and response circulated by landowners

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