In a recent survey of DEP staff and participating water systems the following responses were received.

Do you consider the ESP a valuable tool in helping the troubled small water systems in your region? 100% of the respondents answered yes. There were several comments added regarding the ESP as a very valuable tool in helping small water systems obtain compliance.

Do the drinking water systems in your region view the ESP as an effective, positive interaction with DEP? 100% of the respondents answered yes.

Has the ESP provided lasting improvements to the systems that have participated? 100% of the respondents answered yes.

Is the ESP filling the gap for providing engineering assistance to the systems that otherwise wouldn't be able to obtain engineering assistance? 100% of the respondents answered yes.

Did the engineering services provided to you result in long-term improvements to the operation of your water system? All but one of the respondents answered yes. The one water system that answered no did not follow up on the ESP recommendations and the project was dropped.

Has the ESP provided a valuable service to small drinking water systems? 100% of the respondents answered yes.

Did the ESP help you obtain compliance with the Safe Drinking Water Act? 100% of the respondents answered yes with one system indicating that it will when the project is complete.